

CCAccounting



Polty's Inc.
Unified Communications Solutions

► Overview

CCAccounting (Call Center Accounting) is an End User call management tool that provides:

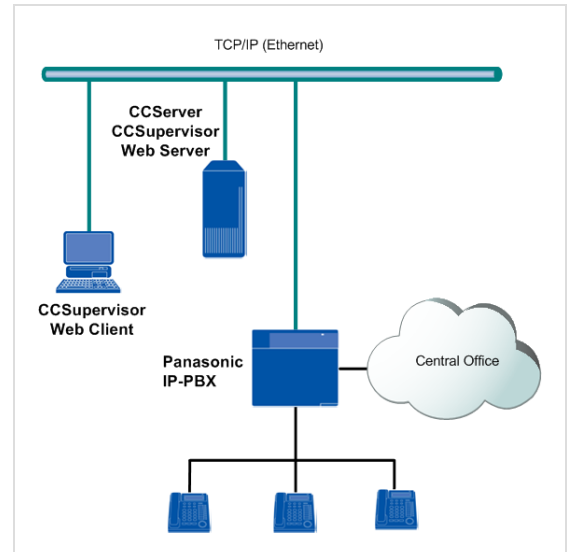
- System and Extension reporting
- Call accounting
- Call logging

CCAccounting is based on Microsoft Silverlight Version 4, including plug-ins for all commercial Web browsers.

[Enterprise Edition Available](#)

► Key Features

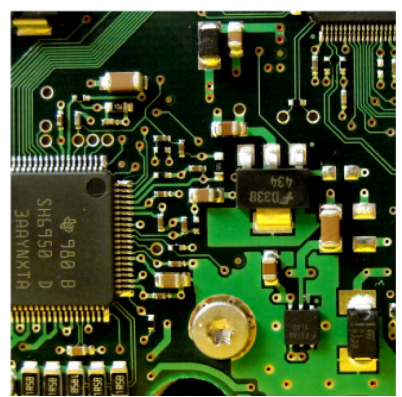
- Web-based User Interface
- Reliable communication with PBX via Panasonic CSTA (TCP/IP or USB)
- Multi-language support with currency details for each country
- Detailed cost report for each department (group) or extension
- Comprehensive reporting regarding system activity
- Logging of entire phone system activity
- Scheduled reports sent by email
- Connect to up to 100 networked Panasonic IP-PBXs simultaneously



Benefits

- Lower organization telephony bills by estimating outgoing calls
- Prevent misuse or abuse thus increase productivity
- Allocate costs between departments
- Reduce the burden for Agent calls
- Improve budget planning

System Requirements



- KX-TDA 30/50/100/200/600, KX-TDE 100/200/600, KX-NCP 500/1000, KX-NS1000
- CCServer Web Host
 - Intel® Core™ i5-750 at 2.66 GHz or faster, 3 GB RAM, 100 GB free HDD space, 100BaseT NIC
 - Microsoft Windows Server 2008 R2 SP1 (UAC disabled), Microsoft Windows Server 2012 (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)
- CCSupervisor Web Client Host
 - Intel® Core™ i3-530 2.93 GHz or faster, 2 GB RAM, 100BaseT NIC
 - Microsoft Windows XP Professional SP3, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)